



15 December, 2023 | Pullman New Delhi Aerocity

PROGRAMME AGENDA

08:30 - 09:45 Delegate Registration 09:50 - 09:50 National Anthem 09:50 - 09:55 ECO's Address Kumar Rajagopalan, CEO, Retailers Association of India 09:55 - 10:00 Special Address Lailt Agarwal, Founder & MD, V-Mart Retail Ltd. 10:00 - 10:05 Curtain Raiser - RISE 2023 Dr. Hitesh Bhatt, Director - Marketing & Communications, Retailers Association of India; Editorial Director - STOral Magazine Special Address Vishakha Mittal, Director - Tech Solutions, Microsoft 10:00 - 10:30 Chief Guest Address Dr Bejoy John, Director - DPIIT, Ministry of Commerce & Industry, Govt. of India 10:30 - 11:30 Panel Discussion - Navigating the Future of Retail In India: Strategies and Innovations Moderator: Kumar Rajagopalan, CEO, Retailers Association of India Anupam Bansal, Director, Liberty Group Gunjan Shah, CEO, Bata India Ltd. Lailt Agarwal, Founder & MD, V-Mart Retail Ltd. Rajesh Jain, CEO, Lacoste India Swagatika Das, Co Founder, Nat Habits Vishakha Mittal, Director - Tech Solutions, Microsoft 11:30 - 11:40 Digital Transformation in Retail! Discover how Android is Shaping the Future of POS Deepak Teotia, VP, Enterprise Sales, QueueBuster Niraj Jaipuria, Founder & Director, BiRetail Ltd. 11:50 - 11:55 Panel Discussion - Future of Retail: Omnichannel, Conversations, and Experiences Moderator: Harminder Ari, Regional Vice President - Sales, CleverTap Amit Arora, CIO, SHR Lifestyles Pvt. Ltd. Rahul Bhalla, CEO & Co-Founder, Latin Quarters Santosh Muddaiah, CEO, Nicobar Design Varun Tangri, Founder & CEO, Dee Safe Vishal Jindal, Co-Founder & CEO, Biryani By Kilo	Timing	Particulars
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Vishal Jindal, Co-Founder & CEO, Biryani By Kilo		Vikas Bagaria, Founder & CEO, Pee Safe
		Vishal Jindal, Co-Founder & CEO, Biryani By Kilo

12:55 - 13:05	Leveraging Technology for Crafting Consumer Experiences
12.33 - 13.03	Hitanshu Gandhi, Director, Strategy& PwC
13:05 - 13:10	TVS-E: Powering Retail through Innovative Products and Solutions!
13.03 - 13.10	Srikanth Raghvan, Head - Sales, Retail, TVS-E.
12.15 14.15	
13:15 - 14:15	Networking Lunch
14:15 - 14:20	Enhancing Customer Experience
	Manoj Mittal, Director- CEO, Suntech Global Infosolutions Pvt Ltd.
14:25 - 15:25	Panel Discussion - Retail Brand Expansion: Venturing into New Domains
	Moderator: Manikanth Epari, Head - Retail & Product Development, Enpersoll
	Aakash Anand, Founder, BellaVita
	Ashim Ashok Patil, MD & CEO, i-TEK RFID
	Deepanshu Manchanda, Founder & CEO, ZappFresh
	Mayank Mohan, Partner & CEO, Mohanlal Sons
	Niraj Jaipuria, Founder & Director, BIRetail Ltd.
	Siddhant Gupta, CEO, Chique
	Vijay Kumar TR, Co-Founder, Rare Planet Handicrafts Pvt. Ltd.
15:25 - 15:35	Generative AI for Retail
	Sunnyraj Agarwal, Founder & CEO, Chat 360
15:40 - 16:40	Panel Discussion - The Ultimate Makeover: Transformative Approaches and Collaborations in
25110 20110	Redeveloping Retail and Dining Spaces
	Moderator: Nandini Taneja, VP, Reach Group
	Ashish Gupta, VP - Business Development, Pacific Malls
	Amit Bagga, Co-Founder & CEO, Daryaganj Hospitality
	Atamjot Singh, AVP, ELAN Group
	Rajat Agrawal, CEO, Barista
	Ravinder Choudhary, VP, Unity Group
	Vishal Mahajan, Founder and Managing Director, Necessity Hypermarkets and DEVRAS
16:40 - 17:40	Panel Discussion - The Shop of Tomorrow: The Exciting Outlook for 2024 and Beyond
	Moderator: Dr. Hitesh Bhatt, Director - Marketing & Communications, Retailers Association of India; Editorial Director – STOrai Magazine
	Ankur Bhatia, CEO, Chogori India Retail Ltd.
	Anshu Grover Bhogra, Chief Business Officer, Forever New
	Deepak Aggarwal, Founder & MD, KAZO Fashion
	Dhiraj Agarwal, CEO & Co-Founder, Campus Sutra
	Hemant Agarwal, CMD, V Bazaar Retail Pvt. Ltd.
	Mohit Bansal, Head - Public Affairs, IKEA India
	Puneet Gupta, Founder & CEO, Clensta
	Ritesh Rathi, COO, Citykart Ventures Pvt. Ltd.
	Sunaina Harjai, Founder & Director, Hats off Accessories Pvt. Ltd.
17:40 - 17:45	Vote of Thanks
	Dr. Hitesh Bhatt, Director - Marketing & Communications, Retailers Association of India; Editorial Director – STOrai Magazine
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Roundtable Discussions

12:00 - 13:00	Microsoft Roundtable - Customer-Centricity in Retail: Balancing Context, Content, and Collaboration
	Moderator: Vishakha Mittal, Director - Tech Solutions, Microsoft
	Jatin Sikka, Deputy General Manager, Mohan Clothing Co. Pvt. Ltd.
	Jaytilak Majumdar, Chief Growth Officer, Patanjali Ayurved
	Kushal Sinha, Partner, Retail & Consumer, Strategy& PwC
	Manish Vikram Asthana, COO, Dabur NewU
	Manmeet Singh Bakshi, Head of Sales & Business Operations, Travel Food Services Pvt. Ltd.
	Raj Singh, Market Region Head, FAB INDIA
	Sachin Mehta, General Manager - Omnichannel Ecommerce, Major Brands (Apparel Group)

14:30 - 15:30	D2C Roundtable - Scaling D2C Operations: Balancing Growth and Operational Efficiency in India
	Moderator: Dr. Hitesh Bhatt, Director - Marketing & Communications, Retailers Association of India;
	Editorial Director – STOrai Magazine
	Aashish Batra, Founder, My Paperclip
	Anshita Mehrotra, Founder, Fix my Curls
	Anuj Nevatia, Co-Founder & Director, Bacca Bucci
	Hitesh Rathi, Founder, Aadvik Foods
	Jitendra Sharma, Founder, Hair Originals
	Malvika Jain, Founder & CEO, Sereko
	Parul Sharma, Co-Founder, Gladful
	Raghav Sood, Founder & CEO, Skin Elements
	Ridhima Arora, Founder, Namhya Foods
	Shikha Pahwa, Founder, House This
	Tanvi Prakash, CEO, Garden Gram

16:30 - 17:30	CleverTap Roundtable - Unlocking Limitless Customer Lifetime Value: Curating Everlasting Personalized Experiences
	Moderator: Harminder Ari, Regional Vice President - Sales, CleverTap
	Avinash Ranjan, Head e-commerce, Lacoste India
	Eshaan Khosla, Head of Digital Marketing, Woodland
	Jaideep Jaiman, Vice President of Analytics & Digital Transformation, V-Mart Retail Ltd.
	Nainsi Varshney, Ecom head- Assistant Manager, Mother Dairy Fruit & Vegetable Pvt. Ltd.
	Nilabh Banerji, Marketing Head, Biryani Blues
	Rakesh Sareen, Founder, Abhishti
	Ram Prakash, Head - IT, Liberty Shoes Ltd.
	Siddharth Suri, Founder & CEO, Andamen

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